Contact Details

Please note that some of the contact details on this PDF document may not be current.

Please use the following details if you need to contact us:

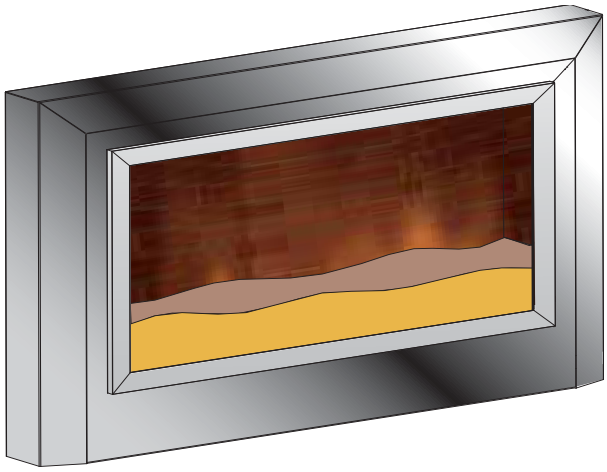
Telephone: 0844 879 3588
Email: customer.services@gdcgroup.co.uk

The customer support section of our website also features a wide range of information which may be of use to you and is available 24 hours a day. It includes:

- Operating and installation instructions
- Easy 'How to use' guides for storage heaters
- Service and repairs
- Where to buy our products
- Literature downloads
- Heating requirement calculator

Visit - www.dimplex.co.uk/support

Dimplex



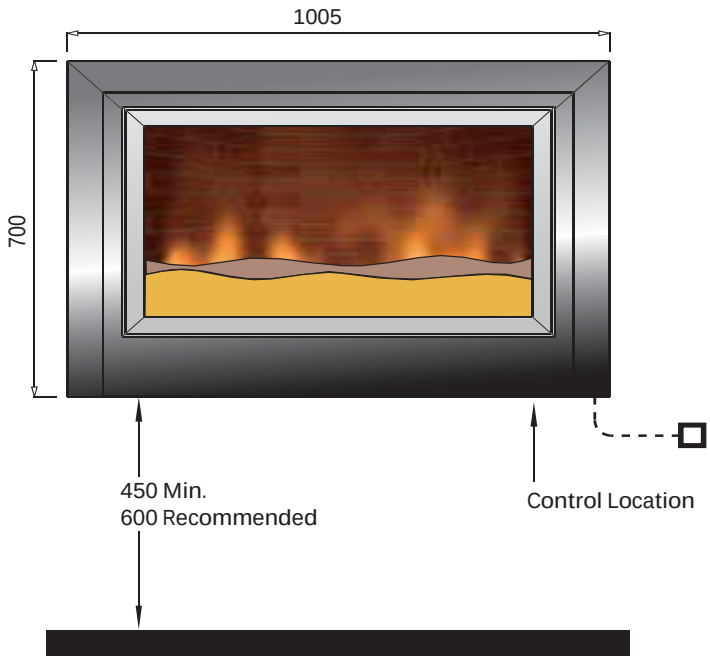
SAHARA

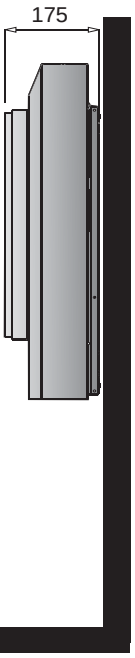
UK

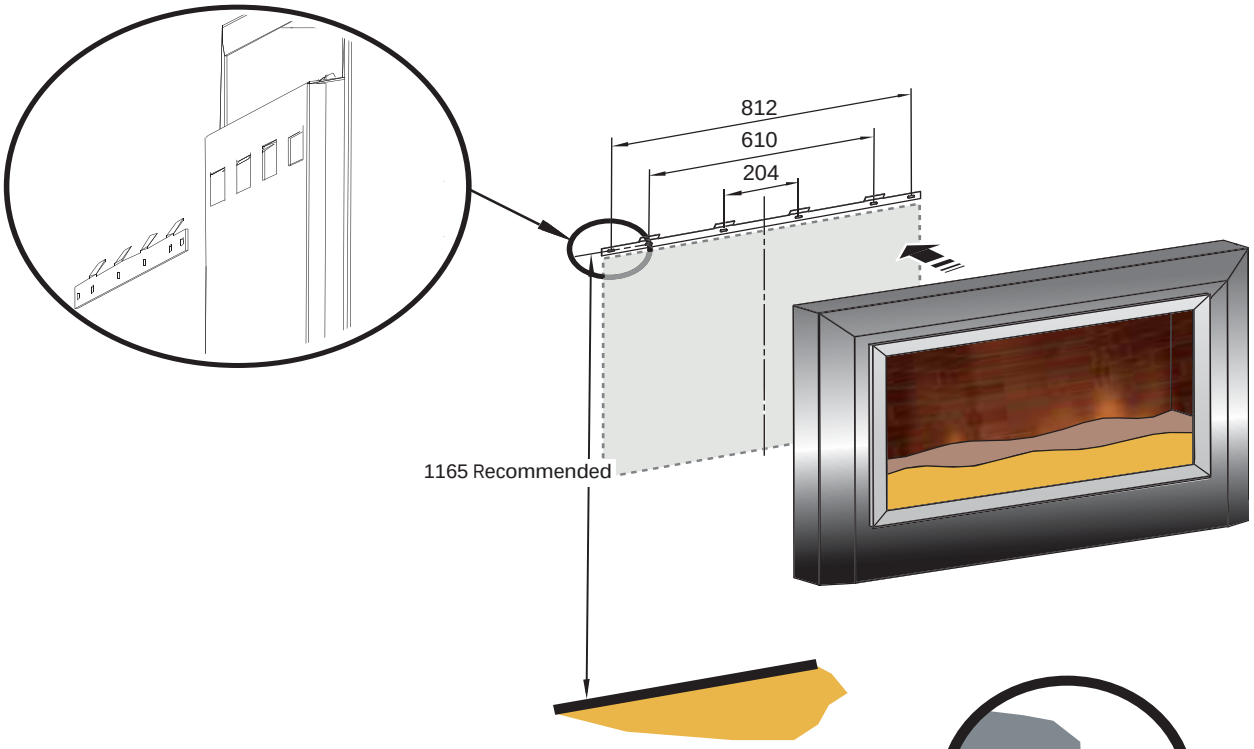
08/51328/1 (UK) Issue 1

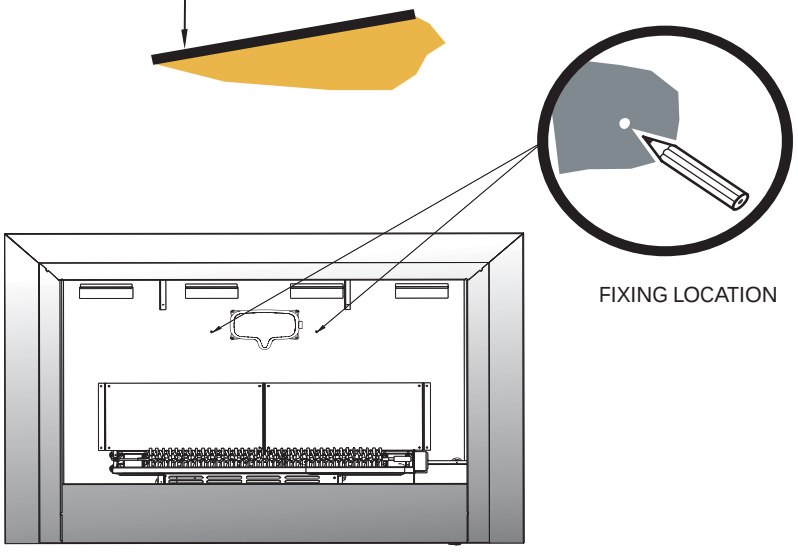
CE The product complies with the European Safety Standards EN60335-2-30 and the European Standard Electromagnetic Compatibility (EMC) EN55014, EN60555-2 and EN60555-3. These cover the essential requirements of EEC Directives 2006/95/EC and 2006/108/EC

1

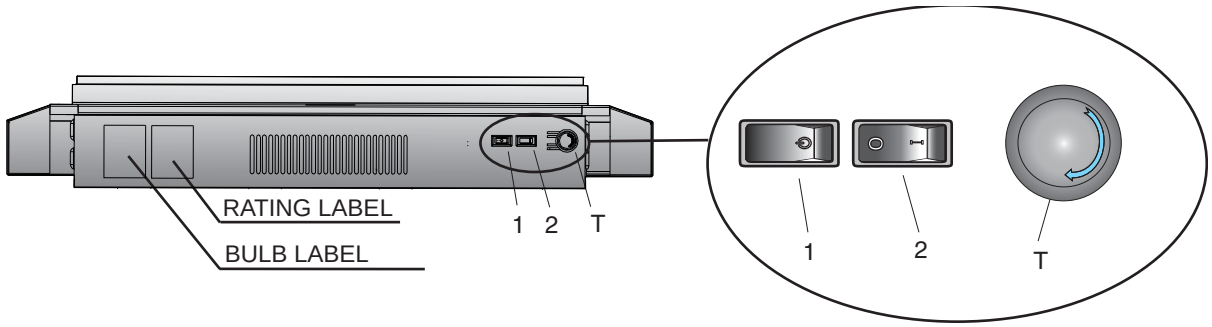

1005
700
450 Min.
600 Recommended
Control Location


175

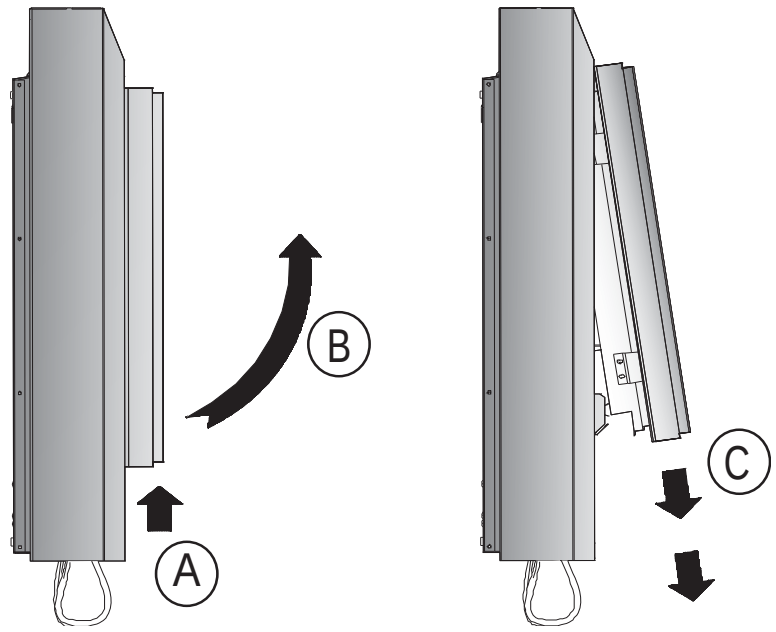

812
610
204
1165 Recommended


FIXING LOCATION

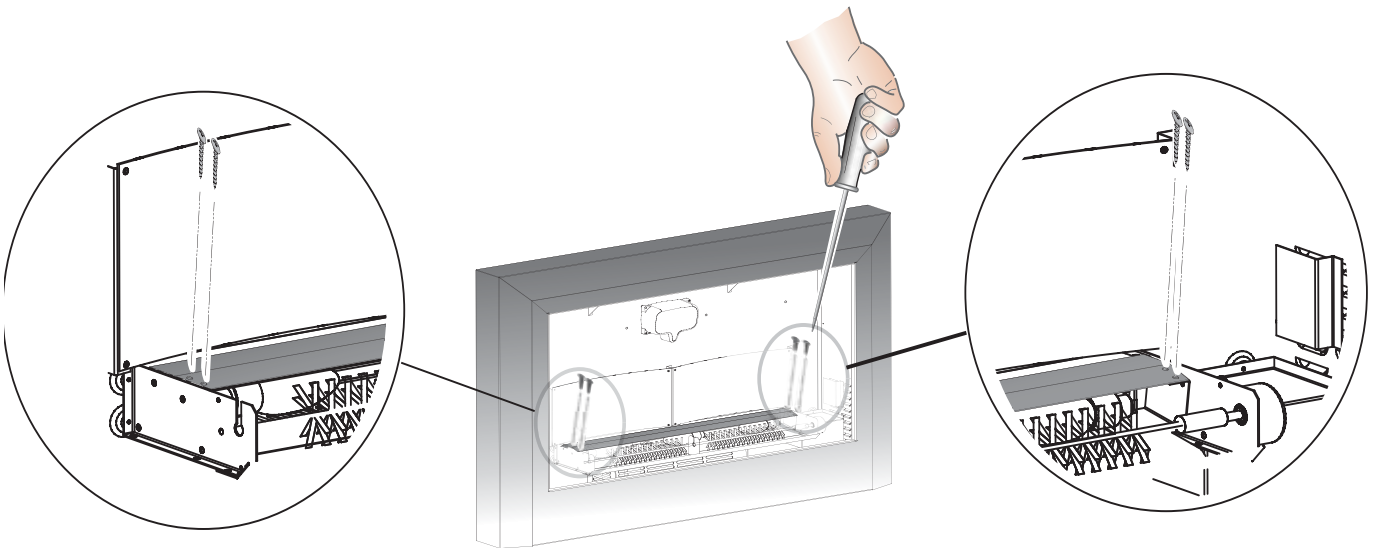
2



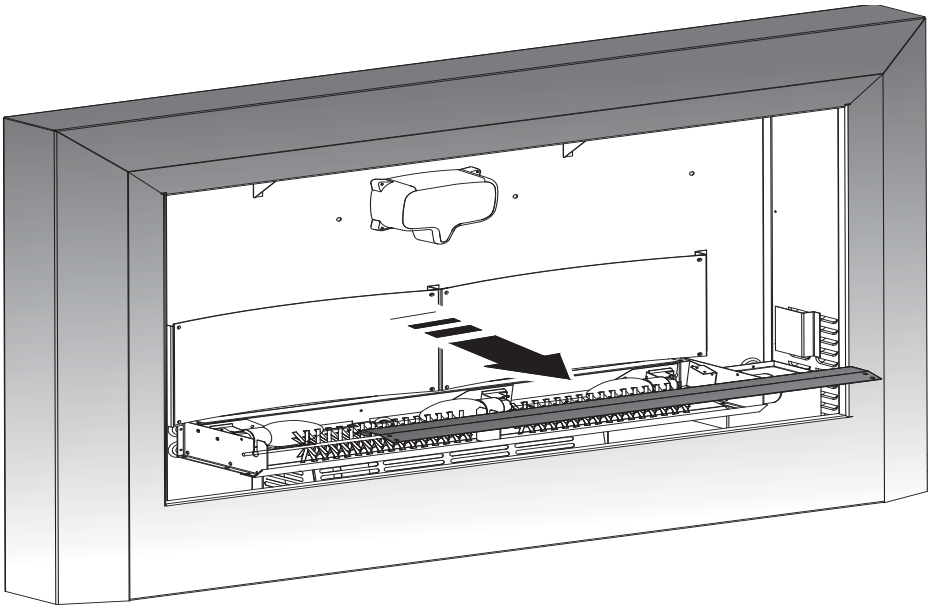
3

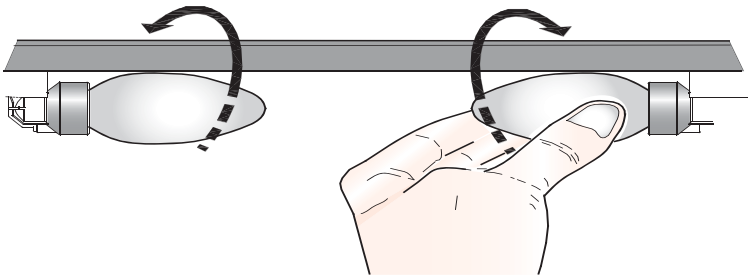


4



5





6

Sahara
Model: SHR12

UK

IMPORTANT: THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE

Important Safety Advice

When using electrical appliances, basic precautions should be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

If the appliance is damaged, check immediately with the supplier before installation and operation.

Do not use this heater in the immediate surroundings of a bath, shower or swimming pool.

Do not use outdoors.

This heater must not be located immediately above or below a fixed socket outlet or connection box.

Do not cover or obstruct in any way the heat outlet grille located underneath the heater. Overheating will result if the heater is accidentally covered.

In the event of a fault unplug the heater.

Unplug the heater when not required for long periods.

The supply cord must be placed on the right hand side of the heater away from the heat outlet underneath the heater.

Although this heater complies with safety standards, we do not recommend its use on deep pile carpets or on long hair type of rugs.

This appliance is not intended for use by children or other persons without assistance or supervision if their physical, sensory or mental capabilities prevent them from using it safely. Children should be supervised to ensure that they do not play with the appliance.

The appliance must be positioned so that the plug is accessible.

If the supply cord is damaged it must be replaced by the manufacturer or service agent or similarly qualified person in order to avoid a hazard.

Caution: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

The appliance must not to be located beneath a socket outlet.

Where an appliance is Recessed, necessity to allow disconnection of the appliance from the electrical supply is required. Incorporate a switch in the fixed wiring in accordance with the Wiring regulations.

General

Unpack the heater carefully and retain the packaging for possible future use, in the event of moving or returning the fire to your supplier.

The fire incorporates a flame effect, which can be used with or without heating, so that the comforting effect may be enjoyed at any time of the year. Using the flame effect on its own only requires little electricity.

Before connecting the heater check that the supply voltage is the same as that stated on the heater.

Please note: Used in an environment where background noise is very low, it may be possible to hear a sound which is related to the operation of the flame effect. This is normal and should not be a cause for concern.

Electrical

WARNING – THIS APPLIANCE MUST BE EARTHED

This heater must be used on an AC ~ supply only and the voltage marked on the heater must correspond to the supply voltage.

Do not switch the appliance on until properly installed. Please read all the safety warnings and operating instructions.

Wall fixing - see **Fig. 1**

The appliance should be securely fixed to the wall using the wall plugs and screws supplied for block walls.This model is designed to be permanently fixed to a wall at a minimum height of 450mm.

The wall bracket must be fitted horizontally and the cable routed to the bottom right of the heater (see Fig. 1).Fix the wall bracket using four plugs and screws provided (see Fig.1).

Note – for studded walls special fasteners are required, see diagram for recommended position of fixing screws.

With the fire hung on the wall bracket. Remove the outer frame (see Fig. 3). Mark 2 of the fixing locations (see Fig. 1), remove the heater, drill and fix the two plugs. Refit the fire to the wall and fix final screws.

Controls - see **Fig. 2**

The appliance is in standby mode when the mains lead is plugged in. This is indicated by the red neon behind the flame effect screen.

Push button switch (1)	Controls the electricity supply to the heater and flame effect. Press for 'ON' and 'Standby'. If the heat selector switch is in the OFF position, the product works on flame effect only.
Selector switch (2)	Provides heat output

The selector switch is in the ON position when the side with the markings on (i.e. I) are pushed in.

Thermostat (T) - see **Fig. 2**

In order to maintain a certain room temperature, set the controller to 'max.'. Operate the appliance at full power until the required room temperature is reached. Set back the thermostatic controller until the appliance switches off with an audible "click". This temperature will be kept almost constant by the thermostatic control switching on and off automatically. Please note that the appliance can only be switched on when the thermostat setting is higher than the room temperature.

Remote Control - see **Fig. 6**

The maximum range of use is ~ 15metres.

Warning: It takes time for the receiver to respond to the transmitter.

Do not press the buttons more than once within two seconds for correct operation.

Sahara
Model: SHR12

UK

IMPORTANT: THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE

Battery information - see Fig. 6

1. Slide open the battery cover on the back of the remote control.
2. Install AAA batteries into the remote control.
3. Replace the battery cover.

Discard leaky batteries. Dispose of batteries in the proper manner according to provincial and local regulations. Any battery may leak electrolyte if mixed with a different battery type, if inserted incorrectly, if all the batteries are not replaced at the same time, if disposed of in a fire, or if an attempt is made to charge a battery not intended to be recharged.

Maintenance

WARNING: ALWAYS DISCONNECT FROM THE POWER SUPPLY BEFORE ATTEMPTING ANY MAINTENANCE.

Lamp Replacement - see Fig. 3, Fig. 4 and Fig. 5

Turn off the appliance.

Allow at least 15 minutes for light bulbs to cool before touching bulbs to avoid accidental burning of skin.

Remove the outer frame by lifting it up and out at the bottom. (Fig 3).

Warning ! The outer frame is heavy.

Remove the 4 screws holding the light baffel in place (Fig. 4).

Slide the light baffel out to the front (Fig. 5).

Remove the defective lamp by unscrewing it as shown in (Fig.5).

Replace with a 60W E14 SES Clear Candle lamp.

Take care not to over-tighten the lamp.

Thermal Safety Cut-out

A thermal safety cut-out is incorporated in the heater to prevent damage due to overheating. This can happen if the heat outlet was restricted in any way. The heater will switch on once the obstruction has been removed and the heater has cooled. If the cut-out continues to operate intermittently, the heater should be switched off and a service agent contacted.

Recycling

For electrical products sold within the European Community. At the end of the electrical products useful life it should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country.

After Sales Service

Your product is guaranteed for one year from the date of purchase.

Within this period, we undertake to repair or exchange this product free of charge (excluding lamps & subject to availability) provided it has been installed and operated in accordance with these instructions.

Your rights under this guarantee are additional to your statutory rights, which in turn are not affected by this guarantee.

Should you require after sales information or assistance with this product please go to **www.dimplex.co.uk** where you will find our self help guide by clicking on “After Sales” or ring our helpdesk on 0845 600 5111 (UK) or 01 842 4833 (R.O.I.) .

Spare parts are also available on the website

www.dimplex.co.uk

Please retain your receipt as proof of purchase.

Dimplex
Millbrook House
GrangeDrive
HedgeEnd
Southampton
Hampshire.SO30 2DF

TEL: 0845 600 5111
FAX: 01489 773050
WEBSITE: www.dimplex.co.uk
Republic of Ireland Tel. 01 8424833

[c] GDC Group Ltd,
All rights reserved. Material contained in this publication may not be reproduced in whole or in part, without prior permission in writing of Dimplex.
A division of GDC Group Ltd,